Goal:

Abstract identifiers from email data from Salesforce.

Motivation

* NOT DIRECTLY HAVING IDENTIFIERS IN EMAILS DELAYS RESPONSE TIME AND DECREASES EFFICIENCY OF SALESFORCE AGENTS
* NOT HAVING IDENTIFIERS AFFECTS THE FIRST TIME FIXES

Source email data

* SALESFORCE

Identifiers:

* IBAN NUMBERS
* POLISNUMBERS
* RELATIONNUMBERS
* PERSONAL DETAILS
* PHONENUMBERS
* EMAILS

Deliverables

* IDENTIFIERS DETECTION
* API FOR SALESFORCE
* REPORT

Future work

* CHATBOT THAT USES IDENTIFIERS TO DELIVER PERSONALISED RESPONSES

Specific goal, specific choices, specific actions, specific results.

General goal, general choices, general actions, general results.

#ThoughtsOfThAWE..

The clearer your goal is, the clearer your next steps are.

If your next steps are not clear, re-check your goal. SET MINDSET  
  
#ThoughtsOfThAWE..